**VI Semester B.Voc. (IT) Examination, September 2020
(CBCS Scheme) (Repeaters)
(2018 – 19 and Onwards)
INFORMATION TECHNOLOGY
Paper – 601 : Enterprise Resource Planning**

Time : 3 Hours   Max. Marks : 70

Instruction : Answer **all** the Sections.

SECTION – A

I. Answer **any ten** questions :   (10×2=20)

1) State the meaning of cycle time.
2) What do you mean by customer satisfaction ?
3) Define the term data warehouse.
4) Define the term work team.
5) State the meaning of business intelligence.
6) Define business modeling.
7) What is cloud computing in ERP ?
8) List any two issues in implementation of ERP.
9) What is Enterprise Application Integration ?
10) Name few leading ERP vendors.
11) Define CRM.
12) Define the term Business Model.

SECTION – B

II. Answer **any five** questions :   (5×10=50)

13) Explain the different steps in implementation of BPR.
14) Explain the benefits of tangible and intangible ERP system.
15) Discuss the advantages of data mining with suitable examples.
16) Explain ERP implementation life cycle.
17) Explain about cloud computing, its models and benefits.
18) Explain the growth and popularity of internet and its impact on ERP system.
19) Give an overview of the data migration process. Explain the different data migration methods.
20) Explain the emerging trends in ERP.